

## MEETING & EVENTS HEALTH AND SAFETY PROTOCOLS

The Caesars Entertainment team is committed to the meeting and events industry. We have been working with a dedicated Food Safety Manager, in addition to partnering with health professionals, to develop and implement new procedures emphasizing the well-being of participants.

## LET'S PRACTICE HEALTH & SAFETY TOGETHER

Please follow these health and safety protocols with us.





## SOCIAL DISTANCE

Join us in practicing social distancing at gaming tables, slot machines, restaurants and more. Please do not congregate in groups.

## WASH HANDS

Please wash hands frequently for a minimum of 20 seconds. Hand sanitizing stations are also available.



## WEAR MASKS

Our employees will be wearing masks that cover their nose and mouth, and guests are required to as well.



# CLEAN & SANITIZE

We are frequently cleaning high-touch areas throughout our properties.



## MEETING & EVENTS HEALTH AND SAFETY PROTOCOLS

The protocols described below, or ones similar to them, are followed at all Caesars Entertainment properties. Because health and safety requirements may vary in different locations, depending on guidance issued by local governments and public health authorities, you may experience some variation from these protocols. For specific information about a particular property, please contact that property directly.

#### **OVERSIGHT AND TRAINING**



A Citywide Meeting Operations Food Safety Manager will lead training efforts with our departmental ambassadors' support.



Caesars will implement a health screening program for all employees as part of the process of reopening properties and bringing team members back to our properties.



Employees will be required to complete training on appropriate social distancing and new methods to greet guests and employees.



Employees will be required to complete training on appropriate ways to cover coughs and sneezes pursuant to CDC guidelines.



Appropriate PPEs for each position will be provided to employees pursuant to CDC guidelines.



Employees will be required to follow scheduled mandatory hygiene (PPE changing, etc.) and sanitizing guidelines.

#### **CONVENTION CENTER GUIDELINES**



Hand sanitizers or hand washing stations will be placed throughout the convention center hallways.



Hand sanitizers will be available outside of all scheduled or occupied meeting rooms.



There will be frequent cleaning and sanitizing of public areas, with attention paid to high-touch points



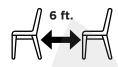
Signage with CDC recommended handwashing procedures will be placed in all restrooms.



Entry doors will be set in an open position to reduce guest contact with hard surfaces.



Convention Registration will be set up at multiple stations to maintain social distancing.



Seating in meeting rooms and at banquet tables will be spaced apart to create social distance.



Water stations will be available with an attendant, if required by customer. Self-service will be discontinued.



Break times and meal periods will be extended to allow for additional sanitization. Short turnovers will be avoided.

### FOOD & BEVERAGE SERVICE



Handwashing and sanitizing stations will be available inside meal rooms.



All front of house employees will wear disposable gloves that are changed out between job tasks.



All coffee break stations will be staffed with attendants.



All break items will be packaged or individually plated.



Plated meals will be suggested for functions. Self-service will be discontinued.

Boxed meals and pre-packaged food offerings will be available as alternative options.



Buffet and action stations will be available with single-sided lines and banquet service staff to serve customers. Self-service stations will not be available.



Family style, Tableside, Butler passed, and French service will not be available.

VENDORS



Vendors must comply with Caesars' health and safety protocols and applicable operating standards as communicated to vendors.



Vendors' staff must sanitize hands upon arrival and wear appropriate face masks.



Updated vendor agreements will reference Caesars' health and safety protocols and operating standards applicable to vendors.

For information regarding Caesars Entertainment Resorts please visit the Health and Safety Protocols at **caesars.com/health**.



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